Creating the MBA Resume



A resume serves multiple purposes

You: Highlights your professional background, skills and outcomes



1

Briefly: Presents a consistent, concise, format to provide quick access to information



Customized: Includes variation to highlight personal strengths and minimize weaknesses



As required: Follows traditional norms, practices and guidelines



A resume works on multiple levels



A quick look:

Your resume must provide access to key information quickly



A filtered view:

Include your best highlights (not everything will fit)



Visual attraction:

It should be eyeappealing and make the reader *want* to read it



UNC Kenan-Flagler template

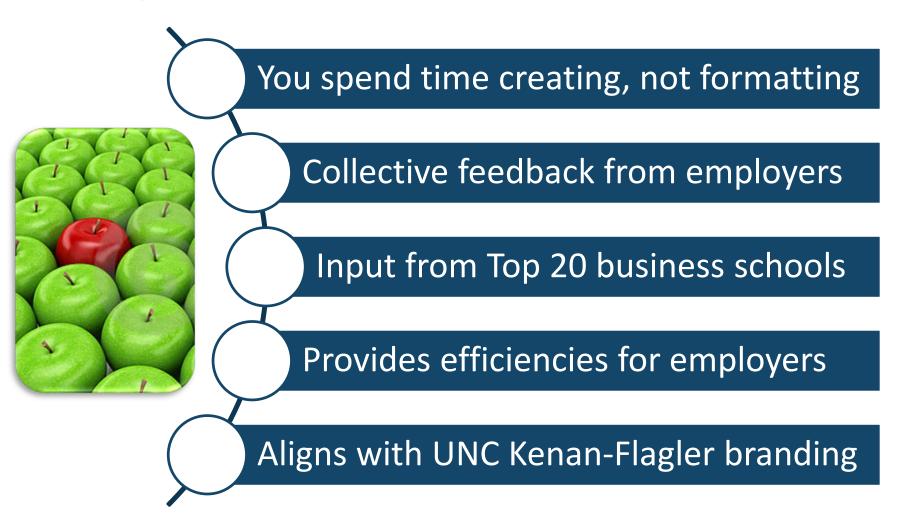
FIRST I. LASTNAME FirstName_LastName@kenan-flagler.unc.edu Contact information (Area Code) Phone-Mumber linkedin.com/in/vourlink EDUCATION UNIVERSITY OF NORTH CAROLINA, Kenan-Flagler Business School - Chapel Hill, NC May 2017 Master of Business Administration, Full-Time MBA Program Concentration in Function; GMAT XXX [Optional, only if 700 or higher] ٠ Education Scholarship/Activity/Achievement [Name of Scholarship - Full/Partial tuition and stipend] UNIVERSITY OF NORTH CAROLINA at Chapel Hill - Chapel Hill, NC May 2008 Ensure 100% Bachelor of Business Administration, Finance, GPA X XX [Optional, only if 3.50 or higher] Scholarship/Activity/Achievement. accuracy throughout EXPERIENCE COMPANY NAME - City, State [abbreviated e.g. NC] or City, Country [if non-US location] 2011-2015 Optional, company descriptors are initalics to describe unfamiliar companies. Keep to 1 line resume! Position (2012-2015) List various positions under 1 employer with dates to show career progression if applicable ٠ Begin bullets with a variety of verbs to avoid repetition (e.g. Led, Directed, Supervised) ٠ Open resume bullets with direct action verbs and AVOID "Responsible" or "Assisted" Use Times New Roman font; font sizes: Name, 16; Major Section Headings, 12; Text: 10.5 Position (2011) Avoid resume bullets with "widows", single words on the 2rd line The template is ٠ Do not adjust margins or spacing between lines; do not use 2 pages for on-campus resume ٠ Use @kenan-flagler.unc.edu email address; remove any hyperlinks to your email or LinkedIn profile Remove grammar or spelling underlines in MS Word and create .doc(x) and .pdf versions required for all on-Experience COMPANY NAME - City, State [abbreviated e.g. NC] or City, Country [if non-US location] 2009-2011 Optional, company descriptors are initalics to describe unfamiliar companies. Keep to 1 line campus recruiting. Marketing Associate All numbers should be digits , not words [e.g. 8, not eight] Numbers: K=thousands, M=millions, B=billions, +=more than [e.g. \$50M+], <kss than [e.g. <2%], ٠ sf=square feet. Currencies: Convert all foreign currencies to US Dollar as of 15 June 2015; use \$, not USD [e.g. \$120K] COMPANY NAME - City, State [abbreviated e.g. NC] or City, Country [if non-US location] 2008-2009 Optional, company descriptors are initalics to describe unfamiliar companies. Keep to 1 line Marketing Analyst Include undergraduate internship only if you have <3 years work experience or it DIREC TLY relates to target position Avoid multiple sentences in a single bullet point; the semi-colon is your friend ADDITIONAL US permanent work authorization [Only for international students with the right to work in the US] Professional certifications [CPA, CFA]; professional association memberships Native Spanish speaker; Conversational Portuguese [Native, Fluent, or Conversational] ٠ Additional List non-student leadership activities, volunteer leadership, awards or unique elements List technical skills only if relevant to role; never list Microsoft Office suite skills

• List hobbies and interests [Be specific, e.g., "Volleyball"rather than "Sports"]

KENAN-FLAGLER BUSINESS SCHOOI

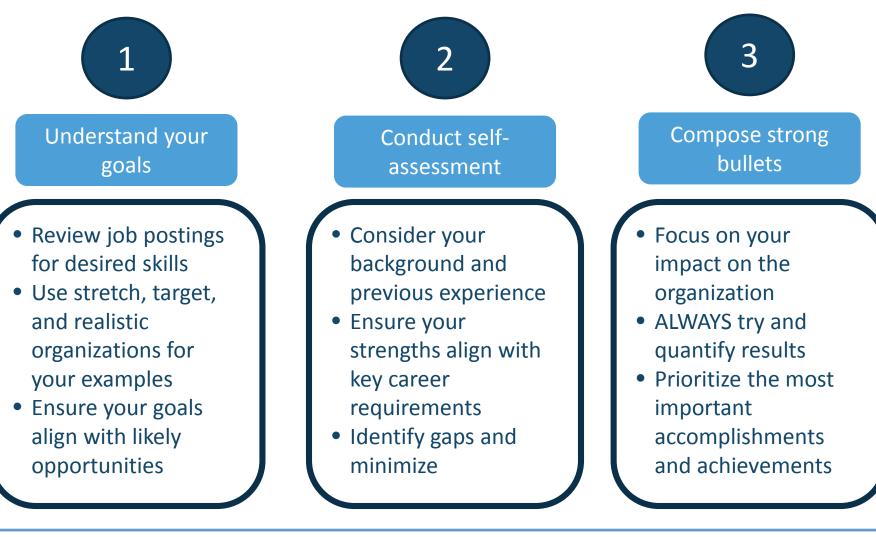
• Don't include controversial material such as religion, politics, unless University-sanctioned organization

Why use a template?



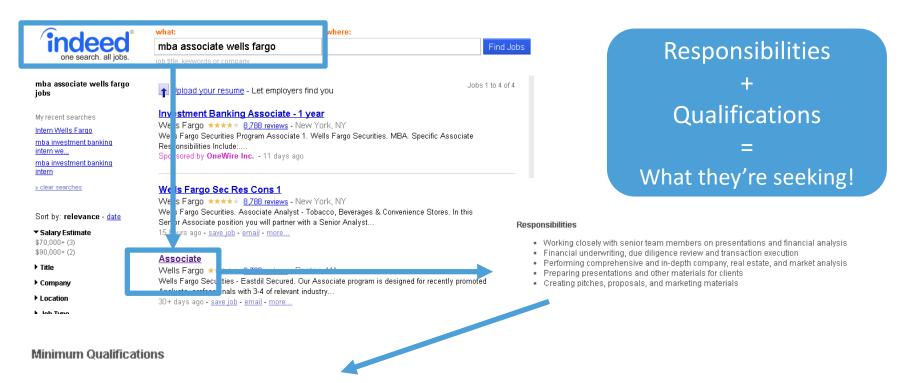


3 basic stages to create your resume





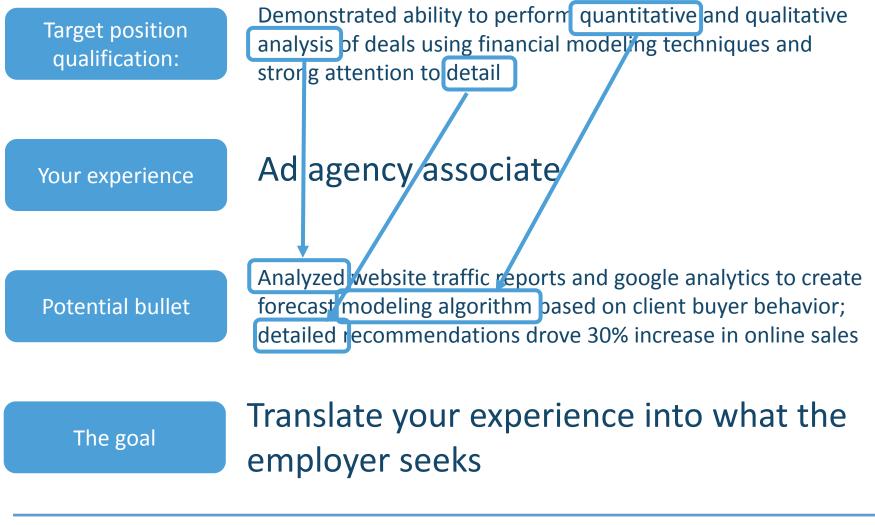
A good place to find job descriptions



- Associates must demonstrate a combination of academic aptitude, quantitative skills, personal motivation, and distinguished written and oral
 communication skills. Associates are required to manage several projects at once and work effectively as an individual and as part of a team.
- Related experience through professional work or internship
- Strong Argus, financial analysis and excel modeling skills
- Demonstrated ability to perform quantitative and qualitative analysis of deals using financial modeling techniques and a strong attention to detail
- Demonstrated ability to consistently produce high quality work under tight time frames
- Demonstrated ability to manage multiple projects and priorities to conclusion within agreed upon deadlines.



How do we translate these?





Job descriptions & resume bullets



Job Descriptions:

Employers want to know if you have the right toolset









Resume bullets:

You need to describe the houses you've built



Section details

FIRST I. LASTNAME

FirstName_LastName@kenan-fragler.unc.edu (Area Code) Phone-Number linkedin.com/in/yourlink Use your U.S. mobile phone number

Use Linkedin module to build custom URL

Remove all link underlines and colors

EDUCATION

UNIVERSITY OF NORTH CAROLINA, Kenan-Flagler Business School – Chapel Hill, NC May 2017 Master of Business Administration, Full-Time MBA Program

- Concentration in Function; GMAT XXX [Optional, only if 700 or higher]
- Scholarship/Activity/Achievement [Name of Scholarship Full/Partial tuition and stipend]

UNIVERSITY OF NORTH CAROLINA at Chapel Hill – Chapel Hill, NC Bachelor of Business Administration, Finance, GPA X.XX [Optional, only if 3.50 or higher]

Scholarship/Activity/Achievement

Be very selective w/ undergrad bullets. Remember, each line is vital. Consider saving space for work experience. Include grad and undergrad highlights

May 2008



Section details

EXPERIENCE

COMPANY NAME – City, State [abbreviated e.g. NC] <u>or</u> City, Country [if non-US location] 20 Optional, company descriptors are in italics to describe unfamiliar companies. Keep to 1 line **Position** (2012-2015)

2011-2015

- List various positions under 1 employer with dates to show career progression if applicable
- Begin bullets with a variety of verbs to avoid repetition (e.g. Led, Directed, Supervised)
- Open resume bullets with direct action verbs and AVOID "Responsible" or "Assisted"
- Use Times New Roman font; font sizes: Name, 16; Major Section Headings, 12; Text: 10.5

Bullet the most impressive projects and accomplishments first

The most recent/relevant jobs should have the most bullets

No job should have only one bullet; no job should have more than six bullets





Use your bullets to advantage

Lead with very strong verbs Assisted → Led, managed, developed, created

Avoid repeating verbs

There are plenty of verbs, use verb sheet and google

Use digits

Use digits, not words, e.g. 8, not eight

Ensure top to bottom progression

Demonstrate your skill-set has advanced

Sell strongly and be proud of results

Be confident, but not braggadocios



Each bullet should include 3 parts



Problem:

What were you trying to solve, or improve?



Action:

What were the direct actions you took to improve this situation?



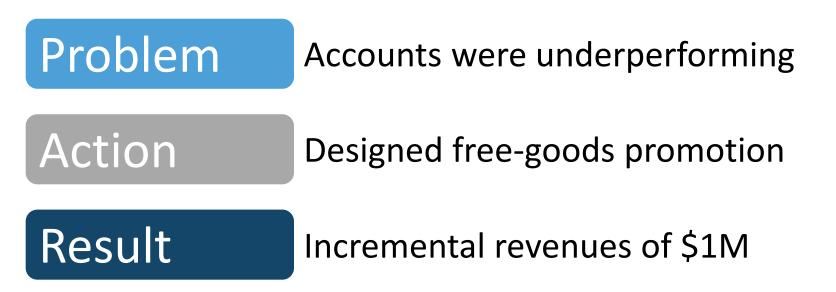
Results:

What were the quantifiable results of your actions?



An example of a structured bullet

Analyzed data to identify 27 under-performing accounts and designed free-goods promotion that generated incremental revenues of \$1M





Order may change; structure remains

Problem





Analyzed data to identify 27 under-performing accounts and designed free goods promotion that generated incremental revenues of \$1M

Result

Action

Problem

Generated incremental revenues of \$1M by designing free-goods promotion based on identification of 27 under-performing accounts



Quantified creates relativity and impact

Without quant Led cross-functional global product team and generated new business

With quant Led cross-functional global product team and to launch new product in 10 countries, generated \$120K in new business; exceeded plan by 15%

Which candidate would you hire?



Tips to help you quantify

Perfection is your friend 100% completion rate; 0% error rate

Quantified results is a <u>key</u> requirement for resumes and interviews!

Get specific Managed 3 employees

Worried about confidentiality?

Use general terms \rightarrow deals in excess of \$10M

Heavy-up the quant

Put terms in perspective \rightarrow 105% to quota, \$2M over forecast



Additional provides creativity

ADDITIONAL

- US permanent work authorization [Only for international students with the right to work in the US]
- Professional certifications [CPA, CFA]; professional association memberships
- Native Spanish speaker; Conversational Portuguese [Native, Fluent, or Conversational]
- List non-student leadership activities, volunteer leadership, awards or unique elements
- List technical skills only if relevant to role; never list Microsoft Office suite skills
- List hobbies and interests [Be specific, e.g., "Volleyball" rather than "Sports"]
- <u>Don't</u> include controversial material such as religion, politics, unless University-sanctioned organization

Begin with your professional certifications

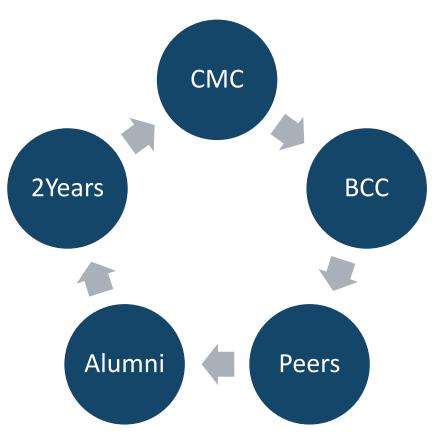
If you speak the language, prepare to have the conversation in that language!

Be specific with your bullets; provide details when possible





Everyone has opinion; this is your story



Gather all the feedback you can; then distill that feedback into the best resume possible!



Common questions

What if I don't have quantified results?

Think harder. Review your old performance work plans. Quantified results can include increased revenues, decreased cost, decreased production time, increased student pass rates, reduced employee sick-time, increased employee retention, many, many factors. **Remember:** The next resume the employer reviews will have quantified results.

What if I have time gaps on my resume?

Try and minimize gaps that were longer than 1 year. Consider self-employed consulting initiatives or volunteer leadership positions to reduce long periods of non-labor market activities. Explain significant gaps during your resume walk.

Should I include my college internship?

Only if it directly relates to the target position, or you have <3 years of traditional work experience.

Should I have multiple versions of my resume?

You may, **but this is usually unnecessary**, unless you have two very distinct career paths (e.g. investment banking and operations).

Have more questions?

Review the 2017 resume and style guide FAQs.

